

## RE: Request for US Consular Assistance - Art. 5 of the Convention of Consular Affairs



Divorce x



**Fagan, Christine M** <FaganCM@state.gov>

Mar 1 (7 days ago)



to me

Dear Ms. Wilcox,

Consul General Peggy Gennatiempo has departed post. I have received your email and reviewed your concerns.

While our role is limited in civil litigation matters in Spain, we do have sympathy for your difficult case and situation. My office contacted your attorneys who agreed to deliver your case file to the Embassy. They said that the file was quite voluminous. If we accept the files we will need you to arrange shipment of them to you in the U.S. This can be arranged through a private delivery company such as FedEx or DHL to ensure safe handling and certified delivery. Unfortunately we do not have a funding source to cover this cost. Are you willing to arrange such a pickup? Once you give the go ahead we will have the documents delivered to us.

Our physical address for deliveries is:

Embajada de los EEUU  
Seccion Consular  
American Citizen Services  
Calle Serrano 75  
28006 Madrid, Espana  
Phone: [+34-91-587-2200](tel:+34-91-587-2200)

Have you already filed formal complaints against your attorneys? To report against an attorney in Spain, you do so at the Bar association where they belong, in this case: Ilustre Colegio de Abogados de Madrid. Below is the contact information for them.

### **Deontología**

Atención al público:

Serrano nº 11, planta 2ª

Viernes: 08:00 a 15:00 horas

Sábados: 09:00 a 13:45 horas, desde el 1 de octubre hasta el 31 de mayo

E-mail: [deontologia@icam.es](mailto:deontologia@icam.es)

I hope this is useful for you. Please contact me to confirm shipment of the case files to you in the U.S. and if there is anything else you believe we can do from the Embassy in Madrid.

Best regards,

Christine